



## Use your USA Mobility pager number with a smartphone

### Mobile Connect: How It Works

Mobile Connect allows hospitals to send messages to USA Mobility pager numbers and have them go to the right person's smartphone. Smartphone users simply download an app to connect to the software, which is hosted and maintained by USA Mobility Wireless. All of this is accomplished without changing the way messages are sent or updating pager numbers. In addition, charges appear on your USA Mobility Wireless statement for ease of administration and billing.

### Sending Encrypted Pages to Smartphones

The rapidly growing use of smartphones in hospitals brings exciting new possibilities for better patient care and staff efficiency. Increasingly, hospitals are finding that physicians and other staff members no longer want or need to carry several devices to accomplish what they can do with one smartphone.

With USA Mobility Wireless and Amcom Software, using smartphones for hospital messaging is fast and easy. With Amcom Mobile Connect™ (Mobile Connect), you have a secure method of meeting the needs of staff who want to use smartphones for code calls, consult requests and much more.

### Security for Protected Health Information

Mobile Connect uses industry standard best practices to ensure the protection of sensitive electronic protected health information (ePHI) in accordance with guidelines from HIPAA and the HITECH Act. This includes a variety of security features, including encryption, application lock, automated message removal, password-protected inbox, and remote device wipe.

### Key Features and Benefits of Mobile Connect

- Use your USA Mobility pager numbers and have messages go to users' smartphones
- Encrypted messages protect sensitive information
- Separate inbox on smartphone immediately prioritizes business-related messages
- Automatic message delivery receipts
- Remote device wipe of all messages
- Active acknowledgement of messages and free-form text responses
- Works using cellular and Wi-Fi networks
- Supports iPhone®, Android®, and BlackBerry® to accommodate personal preferences
- Easy installation via an app download and registration
- Ease of billing administration as Mobile Connect is included on your USA Mobility statement
- Redundant Pager option – ability to keep existing paging device active
- Enables future transition to Amcom's full enterprise solution, Amcom Mobile Connect
  - Capabilities include directory lookup, access to on-call schedules and additional security features

### The Importance of Two-Way Messaging

With Mobile Connect, when you get a message, a delivery receipt automatically goes to the sender as a confirmation. You can respond using free-form text or a set of predefined responses. This enables fast response and provides the opportunity to send additional information and instructions if needed. With two-way messaging, communication can be confirmed through delivery and read receipts—and clarified through full-text replies.

### Audit Trail and Traceability

Increasingly, administrators require a full audit trail of communications in their facility. Mobile Connect logs the date and time of all messages sent/received. It also allows administrators to run reports on when messages are delivered and received. This ensures messages are read in a timely fashion and reduces complaints from users that they didn't receive a message.

[Visit our webpage](#) to learn more about Mobile Connect and to read the FAQs.



Staff can receive messages on Android, BlackBerry, and iPhone smartphones

**My Account for BRENDA ROGERS - Message Management**

The following messages were found for Device Number 972-229-1477 .  
[Click here](#) to select a different Device Number.

Account #: 656752 Name: Brenda Rogers

Device Number	PIN	Message Sequence	Direction of Page	Date/Time Sent	Date/Time Delivered	Date/Time Read
972-229-1477		1	TO Device	02/09/2012-14:00:08	02/09/2012-14:02:14	02/09/2012-14:03:38
972-229-1477		2	TO Device	02/09/2012-14:00:42	02/09/2012-14:01:44	02/09/2012-14:04:44
972-229-1477		3	TO Device	02/09/2012-14:22:27	02/09/2012-14:23:04	02/09/2012-14:39:34
972-229-1477		4	TO Device	02/09/2012-14:37:30	02/09/2012-14:38:07	02/09/2012-14:40:37
972-229-1477		5	TO Device	02/09/2012-14:50:19	02/09/2012-14:51:07	02/09/2012-15:09:49
972-229-1477		6	TO Device	02/09/2012-15:06:30	02/09/2012-15:07:05	02/09/2012-15:11:07
972-229-1477		7	TO Device	02/09/2012-15:13:30	02/09/2012-15:14:07	02/09/2012-15:14:20
972-229-1477		8	TO Device	02/09/2012-15:37:29	02/09/2012-15:38:05	02/09/2012-16:30:16
972-229-1477		9	TO Device	02/09/2012-15:52:17	02/09/2012-15:53:07	02/09/2012-16:31:36
972-229-1477		10	TO Device	02/09/2012-16:29:31	02/09/2012-16:30:05	02/09/2012-16:32:37

[Export Records](#)    [Message Management](#)

» [Back to Manage Devices](#)

With Mobile Connect, all messages are logged with a time and date stamp