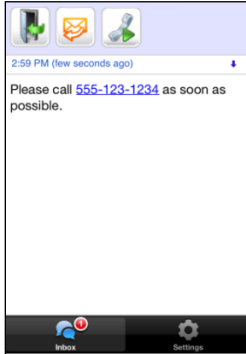


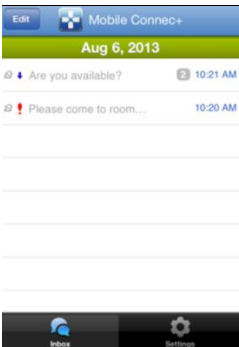
Mobile Connect for USA Mobility Pagers for iPhone

Response Types



	Clicking this button exits the message screen and sends an acknowledgement message to the message sender.
	Clicking this button brings you to a reply screen. In the reply screen, you are able to insert a text reply to the received message. The text of the reply is sent back to the message sender.
	Clicking this button initiates a phone call to the number included in the message.

Message Symbols



	The open envelope icon is used to show that the message has been acknowledged or replied to.
	The check mark icon is used to show that the message is an outgoing message or is a reply to an original message.
	Three dots are used to show that a reply is in the process of being sent.
	An "X" icon is used to show that a message has failed to send and that the system is not going to retry sending the message.
	When this symbol displays next to a received message, the message was marked as a high priority message by the message sender.
	When this symbol displays next to a received message, the message was marked as a low priority message by the message sender.

Managing Mobile Connect Application Settings

Settings options can be edited in the **Settings** screen. The **Settings** screen can be accessed by clicking the **Settings** tab in the Mobile Connect application.



Message Priority	Allows you to manage the sound (Ringtone), ring interval (How long the device waits between rings), and the number of repeats (How many times the device rings). *Please note that Mobile Connect for USA Mobility Pagers only supports the Medium Priority option.
Max Message Age	Determines the number of days that messages are stored on the device before being deleted.
Max Messages Stored	Determines how many messages are stored on the device at one time before being deleted.
Message View Controls	Determines if the response options display as buttons or icons.
Push Delivery Notifications	Allows you to configure when you receive push notifications from the application (If a message fails, if a message is delivered, etc.).
Templates	Allows you to add, edit, and delete message templates within the application.
Access Codes	The code that needs to be entered before Mobile Connect can be accessed on your device.
Call System	Allows you to configure the call phone system that is used with the Call Back button.
Use Chat View	Allows you to configure if you view messages in a chat view or in a list view.
Delete All Messages	Allows you to delete all of the messages that are currently being stored on the device.

If you are experiencing issues receiving messages, the Health Check feature is available. Utilize Health Check to access information on service connectivity status. Please see [FAQs](#) on the USA Mobility website if all indicators in Health Check are not green.

Managing iOS Settings

In iOS 5, 6, and 7, you have the ability to set preferences for notifications that display and alert on your device. These preferences must be set for the Mobile Connect application in order for message notifications to be correctly alerted. For more detailed information on setting notification preferences in iOS, please refer to Apple's product documentation at <http://www.apple.com>.




Configuring Notification Settings

1. Click the **Settings** application on the iPhone's home screen. The **Settings** screen displays.
2. Choose the **Notification Center** option. The **Notification Center** screen displays.

NOTE: Do not enable the **Do Not Disturb** option on your device. If the **Do Not Disturb** option is enabled on your device, you DO NOT receive Mobile Connect alerts.

3. Scroll to the **mConnec+** option in the **Notification Center** screen.
4. Choose the **mConnec+** option. The **mConnec+** screen displays.
5. Change any desired notification settings. Descriptions of each field and options within each field are described below.

NOTE: Preference options with a "*" next to the option is the required configuration option for Mobile Connect.

Field	Options
Notification Center	<ul style="list-style-type: none"> • *On: When selected, Mobile Connect (mConnec+) displays in the Notification Center on your iPhone device. • Off: When selected, Mobile Connect (mConnec+) does not display in the Notification Center on your iPhone device.
Show	<ul style="list-style-type: none"> • *1 Recent Item: When selected, only the most current notification displays. • 5 Recent Items: When selected, the five most current notifications display. • 10 Recent Items: When selected, the ten most current notifications display.
Alert Style	<p>None:  None Banners:  Banners *Alerts:  Alerts</p>
Badge App Icon	<ul style="list-style-type: none"> • *On: When a notification displays, the Mobile Connect icon displays as part of the notification. • Off: When a notification displays, the Mobile Connect icon does not display as part of the notification.
Sounds	<ul style="list-style-type: none"> • *On: When a Mobile Connect notification is received, a sound occurs. • Off: When a Mobile Connect notification is received, a sound does not occur.
View in Lock Screen	<ul style="list-style-type: none"> • *On: When a Mobile Connect notification is received, the notification displays in the lock screen. • Off: When a Mobile Connect notification is received, the notification does not display in the lock screen.

6. Click the **Notifications** button in the **mConnec+** screen to save the changes and return to the previous screen. Your changes are saved.

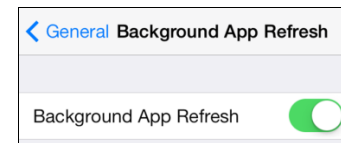
Configuring the Background App Refresh Feature

To ensure that Wi-Fi only devices receive all Mobile Connect messages, the **Background App Refresh** option must be enabled. When this option is enabled, applications that are installed on the Wi-Fi device have the ability to receive push notifications when the device is in sleep mode.

This option can also be enabled on devices that have a SIM card internet connection. For example, if a device that has a SIM card internet connection enters sleep mode, that internet connection can be lost. When the **Background App Refresh** option is enabled, the Wi-Fi connection on the device ensures that the device receives all push notifications when the device is in sleep mode.

NOTE: This feature is only available in iOS7 and later versions of iOS.

1. Click the **Settings** application on the iPhone's home screen. The **Settings** screen displays.
2. Choose the **General** option. The **General** screen displays.
3. Choose the **Background App Refresh** option. The **Background App Refresh** screen displays.
4. Enable the **Background App Refresh** option. The **Background App Refresh** option is enabled.



Configuring the Auto-Lock Feature – iPad and iPod Only

When Wi-Fi only devices such as iPads or iPods are used to receive Mobile Connect messages, they must be configured to refrain from locking. When devices that only have Wi-Fi connections are locked, the Wi-Fi connection is lost. Because of this, Wi-Fi only devices that are locked cannot receive Mobile Connect messages. When the device is configured to not lock, this ensures that the device receives all Mobile Connect messages that are sent to the device.

1. Access the iPad or iPod's home screen. The home screen displays.
2. Choose the **Settings** application. The **Settings** screen displays.
3. In the **Settings** screen, choose the **General** option. The **General** screen displays.
4. In the **General** screen, scroll to the **Auto-Lock** option. The **Auto-Lock** option displays.
5. Choose the **Auto-Lock** option. The **Auto-Lock** screen displays.
6. In the **Auto-Lock** screen, choose the **Never** option. When the **Never** option is chosen, a check mark displays next to the option.

