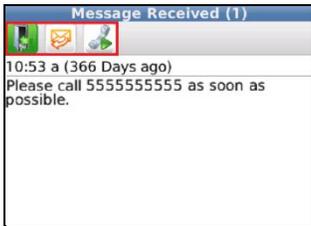


Amcom Mobile Connect Select for BlackBerry

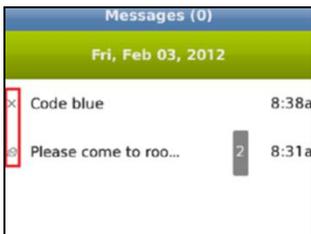
Response Types



	Clicking this button exits the message screen and sends an acknowledgement message back to the message sender.
	Clicking this button brings you to a reply screen. In the reply screen, you are able to insert a text reply to the received message. The text of the reply is sent back to the message sender.
	Clicking this button initiates a phone call to the number included in the message.

NOTE: To silence an alert without exiting the **Messages** screen, click the **Back** button on your device.

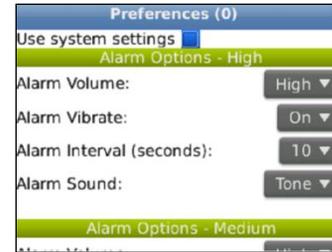
Message Symbols



	The open envelope icon is used to show that the message has been acknowledged or replied to.
	The check mark icon is used to show that the message is a reply to an original message.
	Three dots are used to show that a reply is in the process of being sent.
	An "X" icon is used to show that a message has failed to send and that the system is not going to retry sending the message.

Preference Options

Preference options can be edited in the **Preferences** screen. The **Preferences** screen can be accessed by choosing the **Menu|Preferences** option.



Use System Settings	When this option is chosen, the device does not use the ringtone setting in the Amcom Mobile Connect application. Instead, the application uses the sound profile set on the BlackBerry device.
Message Priority	<ul style="list-style-type: none"> • Alarm Volume: Determines how loud the message alarm plays. • Alarm Vibrate: Determines if the device vibrates when a message is received. • Alarm Interval (seconds): Determines the length of time that occurs between alarm sounds and/or vibrates. • Alarm Sound: Determines the ring tone that is played when a message is received. <p>*Please note that AMC Select only supports the medium priority option.</p>
Auto delete messages older than	Determines the number of days that messages are stored on the device.
Maximum messages stored	Determines how many messages are stored on the device at one time.
Screen Controls	Determines how the message buttons display (Icons or buttons).
Port	Determines the port that the device uses.
Automated Sync Interval	Determines how long your device waits to update.
Access Codes	The code that needs to be entered before Amcom Mobile Connect can be accessed on your device.
Delete all messages	Allows you to delete all messages that are currently being stored in the application.
Push Delivery Notifications	Allows you to configure when you receive push notifications from the application (If a message fails to send, if a message is delivered, etc.).
Templates (Messages)	Allows you to add, edit, and delete message templates within the application.

If you are experiencing issues receiving messages, Health Check is available by pressing your phone menu key while on the **About** screen. Utilize Health Check to access information on service connectivity status. Please see [FAQs](#) on the USA Mobility website if all indicators in Health Check are not green.