



NATIONAL ACCOUNTS - PRODUCTS AND SERVICES

USA Mobility's messaging solutions can boost productivity by being geared exactly to the needs of today's corporations. Connect easily to your trouble ticket system, send automated alerts straight from your business applications and use a proven technology that's perfect for exchanging information quickly.

Wireless messaging is the reliable, affordable way for your workforce to stay in touch with you, each other, and the systems and people they support. We can put requests and alerts right in your staff's hands, even when they're not at their desks!

It's simple to use, requires no integration and minimal training.

We invite you to contact us about wireless messaging solutions from National Accounts and the proven, reliable technology foundation that makes it a logical, low risk choice for corporations today.

Coverage Areas

National networking is no longer a future dream but a present reality. Whether you are traveling interstate or throughout the nation, we have several nationwide messaging options. Coverage maps have been provided outlining our national footprint. Following are definitions of coverage areas:

- Local Coverage
 - Local coverage is described as service covering a metropolitan area within a state or parts of a state.
- Extended Coverage
 - Extended coverage is local coverage within a general area which can be extended on the same frequency, into a second metropolitan city area, giving the customer additional coverage capabilities. For example, in Texas, your coverage can be extended from Austin and into Dallas.
- Statewide Coverage
 - Statewide covers most of a state or a majority of the metropolitan cities within a state. For example, statewide coverage is available in California.
- Regional Coverage
 - Regional coverage is available in designated multi-state regions within our nationwide system. USA Mobility offers 6 regions to better meet the needs of our customers: Northwest, Pacific, Southwest, Midwest, Northeast, and the Southeast. Nationwide Coverage Nationwide coverage allows one pager to work in most metropolitan city areas within all 50 states, Puerto Rico and the Virgin Islands.
- North American Coverage (International)
 - Service is provided to all 50 states, Puerto Rico, the Bahamas, Virgin Islands, and Canada.



USA Mobility Nationwide

Broad wireless coverage continues to be the number one requirement for corporations as they look to wirelessly enable their enterprises. And broad geographic coverage is one of the primary advantages of the USA Mobility network. Our data network is engineered to carry data exclusively. The narrowband PCS network, using the ReFLEX protocol, is optimized for low-bandwidth and highly reliable data transfer. Reliability depends to a great extent on the sheer size of the network coverage. And the USA Mobility network is the largest wireless data network in the U.S.

Size & Scope

USA Mobility Nationwide provides coverage in every major U.S. city and hundreds of communities throughout the country. USA Mobility currently has over 5,000 tower sites throughout the country. Our two-way network covers approximately 90 percent of the U.S. population, boasts a 99.8 percent reliability and has been extended through International partners in Puerto Rico, Canada and Mexico. Our one-way network is the largest International paging network available with coverage extending from Canada to South America and The Caribbean.

Network Monitoring

Our nationwide network is monitored 24 hours a day. A state-of-the-art monitoring center tracks full network performance at an extremely detailed level. Technicians are on call 24 hours a day to ensure premium network performance.

Direct Broadcast Satellite Control System

USA Mobility Nationwide operates off a Direct Broadcast Satellite Control System. With the Direct Broadcast Satellite Control System each transmitter works independently. If one site experiences a failure, the other transmitters in the system are not affected. Once the signal is processed, it is beamed toward a satellite in a geo-stationary orbit, 22,000 miles above the earth. The signal is then received, processed and sent from the satellite back to earth where a small satellite dish at each transmission site receives the signal. The paging signal is then simulcast within the specific geographic area.

Coverage Capabilities

Corporations today require consistent communications across their organizations, regardless of the type of facility or the size of its host town. Though many corporate installations are in low population areas - plants, call centers, local sales offices - these workers also have wireless communications needs. They, like their sister locations in major metropolitan areas, must also have reliable, time-critical connections to the corporate communications flow. Traditionally, these areas have not been covered by wireless data providers.

The USA Mobility wireless network was constructed to meet the needs of business customers across a broader range of environments. Coverage includes the densely



populated areas, but also extends to suburban areas and smaller towns to provide coverage where your employees work, travel and live. As the nation's largest wireless data network, it covers approximately 90% of the U.S. population, providing robust products and services to more than 3 million subscribers in all 50 states in 1,000 of America's largest markets. USA Mobility's paging system includes 80 frequencies for local, regional and nationwide coverage, two nationwide one-way frequencies and two nationwide two-way frequencies.

North American Coverage (International)

USA Mobility Nationwide gives our customers an option to use a pager within a local area, regional area or nationwide.

Coverage maps can be found on the Internet at www.usamobility.com, select the Send a Message link at the top of the page, select the Coverage tab, select either My2Way or One-Way in the Coverage area of the screen and then choose the appropriate coverage map for the area you wish to view.

Advanced Messaging Services

Two-Way Messaging

USA Mobility's My2Way messaging service provides complete two-way messaging capabilities. This reliable system enables your handheld messaging device to communicate with our network and confirm if a message has been received. If the device is momentarily outside of our coverage area, the network stores your messages for up to 96 hours and delivers them when you return to a full coverage area. Our advanced messaging network allows the user to send a complete response back to the sender of a message or compose his or her own message. My2Way utilizes a hand-held device that can serve as a portable information center with access to e-mail, electronic checking, and alarm monitoring services. My2Way service is available with the Motorola TimePort P935, and Motorola Talkabout T900.

USA Mobility also provides wireless e-mail service that keeps you connected to your communications lifeline.

- Send and receive Internet e-mail (using a personal alias or your desktop e-mail address)
- Manage your schedule, tasks and contacts
- Increase your productivity
- Depend on nationwide coverage

USA Mobility offers you secure encrypted BlackBerry service using the RIM 850 or 857 device coupled with our BlackBerry Exchange Server. BlackBerry Exchange Edition is a wireless e-mail solution designed specifically for corporate environments using Microsoft Exchange featuring end-to-end security for corporate e-mail at all points between the desktop PC and the BlackBerry handheld.

The BlackBerry Enterprise Solution combines:



- BlackBerry Exchange Server and maintenance
- Client licenses and maintenance
- RIM manufactured handheld 850 or 857
- Service provided by USA Mobility

Product Options

USA Mobility provides our customers the option to rent or purchase equipment. The equipment manufacturer we utilize most is Motorola. Please review our **Product & Services** pages.